



## Greve's new overview

The Municipality of Greve is documenting its compliance with rules, requirements and best practices. The benefits are both systematic and provide an overview.

Management in the Municipality of Greve can now navigate in relation to the regulations affecting the municipality. Furthermore, the municipality can prove that it complies with the processes, workflows and control routines. Greve has a model which includes a complete detailed overview of the rules, requirements and best practices which the Municipality of Greve must comply with. One of the biggest advantages is staff motivation:

"Documentation has never been at the top of the staff wish list in terms of work processes. Also, documentation 'resides' in many different places, and a total overview is difficult to establish," comments Søren Olsen, Head of IT in the Municipality of Greve.

"Our use of one coherent principle links the documentation together, giving us a complete overview all the way from the overall strategies through to the individual procedures. Understanding acts as a key motivating factor for each individual member of staff, and I believe that this will give us better documentation in the future."

### Management can navigate

Greve also has a document with 'gaps' and a project list. Management navigates by reading key measuring points on the basis of periodic controls. It is not necessary to know the underlying explanation, but management can dig deeper into the information if they wish. The 'Linkin Principle' is the name of the framework which has been implemented in the Municipality of Greve. During a six-week project period the municipality has developed a model that links its strategy plan to both the IT strategy and the compliance and IT governance strategies.

"It is easier to explain to IT users why our guidelines are set out the way they are," says IT security coordinator from the Municipality of Greve, Lars Christiansen who writes and develops IT guidelines and security rules.

"It is now much simpler to oversee Greve's compliance problems when there is a systematic connection between different areas. This means that I target my efforts in the security area differently," he says.



A spin-off of working systematically in the municipality is that IT technical jargon and a raft of abbreviations have been 'translated', and are available as intelligible and measurable management information. Søren Olsen, Head of IT in Greve is now hoping that he has a tool that was previously missing.